

COMMUNICATION

Is a 2 way process

If I have a hearing loss,
to help our communication:

- Please gain my attention - wait!
- Face me.
Don't turn your back.
- Repeat or rephrase.
Don't shout.
- Use gestures and write down key words
- Speak slowly and clearly and move your lips
- Reduce background



If you have a hearing loss,
to help our communication:

- Please use your hearing Aid or assistive listening device if possible
- Look at me
I need your attention
- Let me know what you can hear and how I can help you
- Reduce background noise